



**PSYCHOLOGICAL
& BEHAVIORAL
CONSULTANTS**

216.831.6611
Toll-free 866.363.6611
www.psychbc.com

**PSYCHOLOGICAL & BEHAVIORAL CONSULTANTS
REFERRAL SATISFACTION SURVEY**

Psychological & Behavioral Consultants (PBC) is committed to continual quality improvement to our practice. We greatly value your input regarding our referral process. Please indicate your satisfaction level with the services we provide by checking the appropriate boxes below. Thank you very much for your time and suggestions.

Approximately how often do you refer a patient to PBC?

- Daily Weekly Monthly Rarely Don't know

Overall, how satisfied are you with the services provided by PBC?

- Very satisfied Somewhat satisfied Neutral Dissatisfied

How would you rate the services provided by our intake staff?

- Excellent Good Neutral Needs improvement

How would you rate our communication and feedback to you regarding the patients you have referred to us?

- Excellent Good Neutral Needs improvement

How likely are you to continue to refer your patients to PBC?

- Very likely Somewhat likely Neutral Not likely

How likely are you to recommend PBC to a colleague or patient?

- Very likely Somewhat likely Neutral Not likely

Please provide your suggestions on changes we can make to improve our practice.

***Return your completed survey to: Psychological & Behavioral Consultants,
24800 Highpoint Road, Beachwood, OH 44122 or fax to 216.456.8128.
Thank you very much for your time.***

24800 Highpoint Road
Beachwood, OH 44122
Fax: 216.831.2726

6800 West Snowville Road
Suite 210
Brecksville, OH 44141
Fax: 440.838.4114

25111 Country Club Blvd.
Suite 290
North Olmsted, OH 44070
Fax: 440.614.2526

4212 Chillicothe Road
Suite 100
Willoughby, OH 44094
Fax: 440.944.7330

145 West 46th Street
Ashtabula, OH 44004
Fax: 440.997.4282